



SERVING WITH EXCELLENCE™

Elevate your impact.
Exceed expectations.

Exceptional service is more than meeting expectations—it's about creating positive experiences that build trust, loyalty, and lasting relationships.



This interactive, full-day workshop equips you with practical tools and proven techniques to consistently deliver outstanding service, communicate effectively, handle challenges with confidence, and contribute to a culture of service excellence.



**EARLY BIRD & CHAMBER MEMBER
DISCOUNTS AVAILABLE!**

IN THIS WORKSHOP, YOU WILL:

- Understand the principles and importance of service excellence
- Recognize how your attitude, behaviors, and communication impact the customer experience
- Build positive relationships through effective communication and active listening
- Identify opportunities to exceed customer expectations and create memorable experiences
- Respond professionally and confidently to difficult situations and customer concerns



A COMMITMENT
TO EXCELLENCE.

A CULTURE
THAT CARES.

RESULTS
THAT LAST.



**FULL-DAY
(IN-PERSON) WORKSHOP**



**9:00 A.M. – 5:00 P.M.
LUNCH INCLUDED**



**17 AUGUST 2026
22 SEPTEMBER 2026**



FROM \$425



**BETTER SERVICE.
STRONGER RELATIONSHIPS.
GREATER RESULTS.**

YOU WILL LEAVE WITH:

- A customer-first mindset you can apply every day
- Practical tools and techniques for immediate use
- Increased confidence in your service interactions
- Stronger relationships and greater trust
- A reputation for reliability, respect, and excellence
- Action steps to continuously improve your impact



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